Key Issues Facing Boards, Management and In-House Counsel



Louise M. Parent

Of Counsel, New York office, Cleary Gottlieb Steen & Hamilton LLP and former General Counsel of American Express Company

Louise M. Parent is Of Counsel based in the New York office. Her practice focuses on corporate governance and banking and financial institutions. Ms. Parent previously served as General Counsel and Executive Vice President of American Express from 1993 until 2013, and was a member of the company's Operating Committee, Global Management Team and Enterprise Risk Management Committees. She was a director of American Express Travel Related Service Company, the company's principal operating subsidiary, and American Express Centurion Bank, a U.S. banking subsidiary with assets exceeding \$30 billion. Ms. Parent also has deep experience in corporate governance and board matters, and worked extensively with the Board of Directors' Audit, Compensation, and Nomination and Governance committees at American Express.

During much of her time at American Express, Ms. Parent worked to remove anticompetitive barriers in the global credit card industry in Europe, Latin America and the U.S., involving a DOJ investigation and a court decision upheld on appeal, which struck down Visa and MasterCard's anti-competitive rules and allowed American Express to compete more effectively in the payment card network business.

Ms. Parent began her career in 1975 at the law firm of Donovan Leisure Newton & Irvine in New York, joined American Express in 1977, and joined Cleary Gottlieb as Of Counsel in 2014. Since joining Cleary Gottlieb, she has played an active role in the firm's Global Crisis Management practice to which she has leant her unique perspective as a former General Counsel.